

# **Teach Your Mom How to Use Her Smartphone**

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## **Project phases**

- Phase 1:** Interview the audience (mom) to learn about communication challenges
- Phase 2:** Draft the instructions on the topic decided by both the student and his/her mom
- Phase 3:** Design the instructions with screenshots and texts. Students are also required to apply such design principles as balance, contrast, consistency, alignment, and proximity.
- Phase 4:** Conduct a usability testing of the instructions.
- Phase 5:** Reflect on the working process.